



TBEI/Crysteel Manufacturing
 a subsidiary of Federal Signal Corporation
 52182 Ember Road
 Lake Crystal, MN 56055



WARRANTY CLAIM FORM

*Please review our warranty statement before completing your claim. Our statement / procedures can be found at <https://www.crysteel.com/5-year-warranty/>, or <https://www.j-craftinc.com/warranty>

*All Claims should be submitted to warranty@crysteel.com or warranty@j-craftinc.com

*All information regarding your claim should be submitted and reviewed prior to any work being completed. Once approved, you will receive an RMA and direction on how to proceed.

Contact Information (REQUIRED)	
Contact Name:	
Contact Phone Number:	
Contact Email:	
Contact Address:	

Customer Information (where applicable)	
Original Order Number:	
End User Name:	
Body Serial Number:	
VIN Number:	
Hoist Serial Number:	
Date of Occurrence:	

*for piece-part returns, credit returns, etc., please provide the following details.

OEM Piece Part Information (e.g. pump, PTO, cylinder, reservoir, etc.)	
Original Order Number:	
Part/Part Number Requested:	
Part Serial Number (if applicable):	

Description / Summary of Claim

*Please provide detailed photos to illustrate the issue you are having. This will help expedite the process in determining a solution to the problem.